



FBOs

Make yourself at home!

We can't wait for you to make yourself at home in Newfoundland. Our three world-class FBOs, located on the Great Circle Route, are here to serve you 24 hours a day, 365 days a year. We focus on building trusting relationships by providing quality service and responding to your needs quickly and respectfully.

Operational excellence

- **Best practices** – As an IATA Strategic Partner, we practice the policies and procedures that have revolutionized aviation standards.
- **Reliable supply** – From our state-of-the-art refinery in Saint John, NB, a dedicated fleet of truck and marine vessels deliver products to 20 plus airports in Atlantic Canada and New England.
- **Diverse network** – We have access to a world-wide supply network and are ready to fuel your needs, no matter where you land.

The products you need

- **Quality products** – We produce and deliver jet fuel that meets CAN/CGSB-3.23 and ASTM D-1655 specifications.

A team on your side

- **Customer focus** – Our commitment to you is a part of who we are as a company. Since 1924, customer focus has been one of our guiding principles.
- **People you trust** – Our staff provide a wide range of services that include on-site ground handling, de-icing, flight planning and so much more. At our FBOs in Gander, St. John's or Goose Bay, expect service with a smile.
- **24-hour support** – Our FBOs are open 365 days a year to take care of your needs, answer questions or quickly fix issues.

A focus on quality

- **Quality focus** – We test all raw materials and finished products to ensure our customers receive high-quality, dependable products.

Three quick questions to get us started

1. Do you have any specific services or requests we can help you with?
2. Did you know we accept all major credit cards and are a primary agent for UVair?
3. Are you ready for some genuine maritime hospitality?

Customer support

Call us at 1.866.865.8800 or email IOCCustomerSupport@irvingoil.com





We are here to welcome you home

Irving Oil Refinery

340 Loch Lomond Rd.
Saint John, NB

Irving Aviation – Gander FBO

Gander International Airport
Gander, NL
Telephone: 709.651.5000

Irving Aviation – Goose Bay FBO

Goose Bay Airport
Goose Bay, NL
Telephone: 709.896.9090

Irving Aviation – St. John's FBO

St. John's International Airport
St. John's, NL
Telephone: 709.758.3200

Gateway Facilities – Halifax FBO

Stanfield International Airport
Halifax, NS
Telephone: 902.873.1900

Visit us online at irvingoil.com or call us at **1.866.865.8800**

St. John's, NL

Features: large lounge, private visitors' offices, conference room, Wi-Fi, showers, specialized handling for military aircraft and so much more.

Gander, NL

Features: showers, large lounges, snooze areas, a large conference room, separate pilots' lounge, Wi-Fi, service bays for passenger vehicles, equipment and so much more.

Goose Bay, NL

Features: showers, a large lounge, snooze areas, private visitors' offices, a large conference room, separate pilots' lounge, Wi-Fi, service bays for passenger vehicles, equipment and so much more.

